

- Career Opportunities
- Expanded Knowledge
- Standards of Excellence
- Heightened Professional Recognition

# PROGRAM PROCEDURES: STEP-BY-STEP. 2 CERTIFIED CREDIT AND RISK ANALYST™ (CCRA™) 3 CREDIT BUSINESS ASSOCIATE™ (CBA™) 3 CREDIT BUSINESS FELLOW™ (CBF™) 4 CERTIFIED CREDIT EXECUTIVE® (CCE®) 5 TESTING PROCEDURES AND INFORMATION 6 TESTING RECAP: FREQUENTLY ASKED QUESTIONS 7 NATIONAL SCHOLARSHIP FUND. 7 REGISTRATION FORM 8 CBA™ APPLICATION FORM 9 CBF™ APPLICATION FORM 12 CCE® APPLICATION FORM 14 CAREER ROADMAP FOR CBF™ AND CCE® CANDIDATES 16 EXAM RETAKE FORM 24 ONLINE SELF-STUDY COURSES 25 BOOKSTORE 26 EXAM SCHEDULE 27

# **How to Begin the Professional Certification Process**

# Step I. Register with the NACM-National Education Department

To begin the certification process, complete the <u>NACM-National</u> <u>Education Department Registration Form</u> found in this brochure or on the NACM-National website. Registration requires a one-time, non-refundable fee and must be submitted before registering to take the CBA<sup>SM</sup>, CCRA<sup>SM</sup> or CCE® designation exam. Confirmation of your registration will be sent to you once all of the information listed below is received.

# Information to Send with Registration Form

- 1. Copy of Resume or Summary of Professional Experience
- 2. Certificates, Continuing Education Earnings Records, End of Course Certificates, Educational Seminars

Send as much information as possible about any continuing education earnings you have already completed. You can obtain these records from the sponsors of the conferences and seminars you attended. For example, if you attended a local NACM Affiliate-sponsored event, that association is responsible for maintaining your continuing education earnings records.

In the future, simply forward your participation earnings from educational seminars and conferences to the NACM-National Education Department so that an up-to-date record is maintained in your file. By continually doing so, all of your earnings records are consolidated in one place instead of maintained by several different program sponsors.

# Why is a resume needed for my file?

Resumes, like transcripts, help to form a well-rounded file. It gives the NACM-National Education Department additional information about a candidate. In addition, anyone wishing to progress to the CBFSM and CCE® levels must have a resume on file, as it verifies work experience for Career Roadmap points.

# Official Transcripts From Undergraduate or Graduate Colleges or Universities

Have the college or university send an official transcript directly to the NACM-National Education Department for evaluation. The transcript must be received directly from your college—photocopies are not acceptable. If your transcripts are already on file with NACM-National, you need not have them sent again unless you have taken additional courses.

# Do I have to send in original transcripts?

If you are relying on your college classes to fulfill the required course work for either the CBA<sup>SM</sup> or CBF<sup>SM</sup>, we need official transcripts (with raised seal and registrar stamp) to verify those courses. Photocopies are not accepted. If you have completed the CAP program and have not relied on previous college courses, we still ask that you have your official transcripts sent to us. This way, we will have them on file if you choose to pursue the CBF<sup>SM</sup> or CCE<sup>®</sup>.

# **Step II. Complete the Appropriate Designation Application**

The CBA<sup>SM</sup>, CBF<sup>SM</sup> and CCE® designations have their own application form available in this brochure and on the NACM-National website.\* To apply for a designation and the examination, you must complete the appropriate form and submit it with the corresponding, non-refundable fee. Each designation application fee covers a formal evaluation of your file, examination costs and, upon successful completion of a designation exam, a certificate attesting to your achievement. The application fee may not be divided, reduced or transferred due to failing the exam, withdrawing from the program or refusal of the certificate.

- CBASM Application Form
- CBF<sup>SM</sup> Application Form
- CCE®Application Form

An application must be signed and accompanied by the proper application fee in order to be processed.

# **Step III. Complete an NACM Career Roadmap**

Along with the CBF<sup>SM</sup> and CCE designation applications, you must submit the NACM Career Roadmap. (The CBA<sup>SM</sup> and CCRA<sup>SM</sup> designations do not require Career Roadmap submission.) The Roadmap enables you to assess your professional accomplishments. A total of 75 Roadmap points is needed to qualify for the CBF<sup>SM</sup> designation and a total of 125 points is needed to qualify for the CCE® designation. Points are awarded for formal and continuing education, work experience, participation at local and national NACM offices, as well as special activities in which you may be involved. Your Roadmap will be reviewed and verified, after which you will be notified of your status. Completed paperwork is due eight weeks prior to the scheduled exam date to ensure time for a thorough evaluation.

Keep a copy of your Roadmap accessible and add points to it as you attend classes and participate in activities and events. Save a complete copy of your Roadmap for future reference each time you submit it with a designation application.

\*The CCRA<sup>SM</sup> designation does not require completion of an application.

# Certified Credit and Risk Analyst<sup>SM</sup>

The Certified Credit and Risk Analyst<sup>SM</sup> (CCRA<sup>SM</sup>) is an academic-based designation, which signals mastery in the analysis and interpretation of financial statements and the ability to make informed credit risk assessments.

The three courses needed to qualify for this designation are:

- Basic Financial Accounting
- Financial Statement Analysis I
- Financial Statement Analysis 2: Credit and Risk Assessment

The final exam for the Financial Statement Analysis 2: Credit and Risk Assessment course serves as the designation exam. There is no minimum work experience requirement and the NACM Career Roadmap is not required for this designation.

# **Credit Business Associate**<sup>SM</sup>

The Credit Business Associate<sup>SM</sup> (CBA<sup>SM</sup>) is an academic-based designation. The three courses needed to qualify for this designation are:

- Basic Financial Accounting
- Financial Statement Analysis I
- Business Credit Principles

There is no minimum work experience requirement and the NACM Career Roadmap is not required for this designation.

I have been in credit for many years...Can I use my work experience to waive the CBA Business Credit Principles course requirement?

Though you may have many years of experience in the credit profession, the National Accreditation Committee has concluded that the Business Credit Principles course is an essential foundation for anyone in credit. Some material may be a review for some students, but will only serve to enhance or refresh your knowledge base.

# Course work for the above designations may be obtained in the following ways:

# **Basic Financial Accounting**

- 1. One full semester or two quarters of basic financial accounting at a college or
- 2. NACM-National's online accounting course or
- 3. Your local NACM Affiliated Association sponsored course.

## **Financial Statement Analysis I**

- 1. One full semester or two quarters of basic financial statement analysis at a college or
- 2. NACM-National's online <u>Financial Statement Analysis I</u> course through the <u>NACM Credit Learning Center</u>, or
- 3. The <u>certificate session</u>, when offered at NACM's National Headquarters or
- 4. Your local NACM Affiliated Association sponsored course.

# Financial Statement Analysis 2: Credit and Risk Assessment

- 1. The certificate session when offered at NACM's National Headquarters or
- 2. The certificate session when offered at NACM's Credit Congress.

# **Business Credit Principles**

- 1. NACM-National's online, self-paced course through the <u>Credit Learning Center</u> or
- 2. The certificate session when offered at NACM's National Headquarters or
- 3. The certificate session when offered at NACM's Credit Congress or
- 4. Your local NACM Affiliated Association sponsored course.



# **Credit Business Fellow<sup>SM</sup>**

The Credit Business Fellow<sup>SM</sup> (CBF<sup>SM</sup>) is an academic- and participation-based designation that affirms achievers are knowledgeable about and have contributed to the field of business credit by first having earned the CBA<sup>SM</sup> designation, as well as having completed additional course work. The CBF<sup>SM</sup> signals competence in business and credit law. CBF<sup>SM</sup> designation applicants must have accumulated 75 Career Roadmap points. An updated copy of your resume should accompany your CBF<sup>SM</sup> Application form and completed Career Roadmap. The courses needed to qualify for this designation are:

- Business Law (Contracts, Negotiable Instruments)
- Credit Law (UCC, Bankruptcy, Antitrust)

Business Law should be completed before Credit Law. A minimum passing grade of C or higher is necessary to successfully complete each course. If you are taking a college course, it is recommended that information about the course be sent to the NACM-National Education Department for course equivalency evaluation prior to enrollment. If you have completed this course work, you must submit details about the course's curriculum; please send either a course outline or description so that course equivalency may be evaluated.

## **Business Law**

This course requirement may be fulfilled by succesfully completing either:

- 1. One semester of Business Law or the Legal Environment of Business at a college.
- 2. NACM-National's independent, online Business Law course.
- 3. Your local NACM Affiliated Association sponsored course.

### **Credit Law**

This course requirement may be fulfilled by succesfully completing either:

- One semester of Advanced Business Law or Business Law
  II at a college. Before taking a college course, please submit
  course information to the NACM-National Education
  Department for equivalency evaluation.
- 2. NACM-National's independent, online Credit Law course.
- 3. Your local NACM Affiliated Association sponsored course.

# Certified Credit Executive®

The Certified Credit Executive® (CCE®) is NACM's highest designation that endorses its achievers as capable of managing the credit function at an executive level. Candidates must pass a rigorous exam that tests application skills in the areas of accounting, finance, domestic and international credit concepts, management and law. CCE®s are required to recertify every three years, further endorsing their commitment to continuing education, self-improvement and advancement in the business credit profession.

# CCE®: Plan A

Plan A requires the applicant to have earned a four-year college degree from an accredited institution, in addition to 10 years of experience in credit or financial management and 125 Career Roadmap points.

## CCE®: Plan B

Plan B is an alternative option for candidates who may not have been in credit for 10 years. This plan is designed for candidates who show the determination to pursue continuing education and higher career goals at a faster pace. You must have successfully earned the CBA $^{\rm SM}$  and CBF $^{\rm SM}$  designations and submit a Career Roadmap showing 125 documented points.

## CCE®: Plan C

Plan C is an alternative designed for candidates 57 years of age or older, who may not have earned a degree from a four-year college or university, and have at least 15 years of experience in credit or financial management and 125 Roadmap points.

# Second Year GSCFM® Students

Upon successfully completing the second year of the Graduate School of Credit and Financial Management\* program, students may take the CCE\* designation exam. The standard application requirements are waived, though these students must take and pass the CCE\* exam to earn the designation. For more information visit the Graduate School of Credit and Financial Management\*.





# **CCP (FCI) Holders**

Anyone holding the Certified Credit Professional (CCP), (formerly FCI) certification, Canada's credit designation, who would like to become a CCE should register and apply for the CCE designation. Roadmap points and work experience qualifications will be waived for all CCPs in light of the intensive course regime and testing process required of them in Canada. Candidates need not complete the Career Roadmap but must submit a copy of the certificate attesting to CCP designation, official college transcripts and a current resume. CCPs who register and apply for the CCE® examination must also take and pass the same exam as all domestic candidates.

## **CCE Recertification**

CCE®s must apply for recertification every three years until age 60 (or until age 55 and have officially retired from the credit and financial management field). During each three-year period, a total of six recertification points must be earned. Three of the six points must be participation points and the other three (or 30 hours) must be continuing education points. Participation points are awarded for your NACM membership, attendance at NACM-National's Credit Congress and other activities. Recertification education points can be earned by completing a select number of self-study courses or attending advanced level continuing education programs. View or download the CCE® Recertification Form.

When you reach age 60 (or age 55 and have formally retired), you should notify the NACM-National Education Department so that you may be granted lifetime certification. To be eligible for lifetime certification, your CCE® designation must be in good standing.

# Is the Career Roadmap really required?

Yes, the Roadmap is required if you are pursuing either the CBF<sup>SM</sup> or CCE<sup>®</sup> designation. The Roadmap documents your work experience, CEUs, course work and involvement with NACM and its Affiliates. If you are pursuing your CBA<sup>SM</sup> or CCRA<sup>SM</sup>, it is not required.

# **Testing Procedures and Information**

# **National Exam Date Schedule**

The dates for the CBA<sup>SM</sup>, CBF<sup>SM</sup> and CCE exams are published on the last page of this brochure and on NACM-National's website. The exam test date schedule may be modified from time to time; all exam candidates will receive updated information and schedules with their written eligibility confirmation if this occurs.

Your registration form, application form, corresponding fees and documented Career Roadmap (if applicable) must be received by the NACM-National Education Department by the day of the paperwork deadline to ensure a formal evaluation of your information for each exam. You will receive written confirmation of your file status approximately four weeks from the date your paperwork is received.

# **Testing**

Certification exams are administered in accordance with the national test date schedule. No cell phones, books, notes or reference materials are permitted in the exam room; however, hand-held calculators are permitted. Exam results are released in writing as pass or fail (unsatisfactory) only. Numeric grades are not released. Candidates receiving a failing result will be given study suggestions to help prepare to retake the exam.

You are encouraged to study for the examination. For the CBA<sup>SM</sup> and CBF<sup>SM</sup> designations, test questions are drawn from the material covered in the required courses. Because NACM reserves the right to update the exams, qualified candidates should reference the current study outlines to prepare for the exam. All of the recommended study texts can be purchased through the NACM-National Bookstore.

CBA<sup>SM</sup> and CBF<sup>SM</sup> Online Practice Exams are intended to provide a sampling of the official exam's format and content. They are not intended to reflect the exact number of questions on any specific subject nor are they reflective of the exact number of questions found on the official exam. The Online Practice Exams are meant for study preparation and as a tool to become comfortable with the testing process.

CBA<sup>SM</sup>, CBF<sup>SM</sup> and CCE® exam reviews are available online through NACM's <u>Credit Learning Center</u>. Your local NACM affiliate may also offer designation exam reviews.





## **Exam Retake Fee**

Should your exam results be unsatisfactory, you may retake any of the designation exams on the next scheduled test date. You must complete and send the exam retake form found in this brochure along with the appropriate retake fee to the NACM-National Education Department. Your form should be received by the NACM-National Education Department at least 30 days prior to the scheduled test date. The CBASM retake fee is \$99, the CBFSM retake fee is \$99 and the CCE® retake fee is \$125. These fees are valid through December 31, 2017.

# **Exam Rescheduling and Fees**

The NACM-National Education Department must receive written notification of your wish to change exam dates at least two weeks prior to the exam date. A \$100 fee is charged if you reschedule later than two weeks prior to the examination date, or are a no-show for the examination. This fee applies each time you reschedule or cancel later than two weeks prior to the exam.

# **Testing Expirations**

Candidates must take the appropriate designation exam within one year of written eligibility and must pass the exam within three years of eligibility. Failure to complete the process by taking or passing the exam will require the candidate to reapply.

# **Certificates and Lapel Pins**

Upon successful completion of the required exams, a complimentary certificate of achievement is awarded from the NACM-National Education Department. Lapel pins may also be purchased to display your designation achievement. Information about the pins will be sent to you with your designation award notification.

# **Testing Recap: Frequently Asked Questions**

# What if I miss the paperwork submission deadline?

If your paperwork arrives in our office after the specified deadline, we cannot guarantee an evaluation of your file in time for the upcoming exam.

# How do I obtain a study guide and materials for an exam?

<u>Study guides</u> are available on the NACM website. Books recommended on the study outlines may be purchased from the NACM Bookstore. CBA<sup>SM</sup> and CBF<sup>SM</sup> <u>Online Practice Exams</u> are available from NACM-National's website. The practice exams offer a sampling of the official exam's format and content.

The Credit Learning Center offers CBA<sup>SM</sup>, CBF<sup>SM</sup> and CCE® reviews. Click here for more information.

# Can I get copies of my graded exam sent to me?

We do not release any of the exams to test candidates (neither graded nor clean exams are released).

# When will I receive my exam results?

CBA<sup>SM</sup> and CBF<sup>SM</sup> candidates will receive their exam results, either pass or fail, within three to five days of the exam date. CCE<sup>®</sup> candidates will receive their exam results, either pass or fail, within seven to 10 days of the exam date.

# Can I get my exam results over the phone?

We do not release test results over the phone. Exam results are released in writing with copies being sent only to the member's Affiliate.

# If I am unable to sit for the exam date I selected, can I reschedule for another date?

If there is a need to reschedule your exam date due to an emergency or extenuating circumstances, we ask that you notify us in writing two weeks prior to the original selected exam date. If you do not reschedule your exam appointment and fail to show up to take the exam, you will be subject to a rescheduling/no-show fee. Please be aware that you must take the exam within one year of your written approval, or you must reapply.

# **National Scholarship Foundation**

A National Scholarship Foundation has been established to assist NACM members in continuing their education and achieving professional designations. Funds are raised from generous donations from the NACM community and afford many people the opportunity to continue investing in the future of our profession.

NACM members are eligible and encouraged to apply for a national scholarship. For further information on the process and the available scholarship offerings, please click <a href="here">here</a> or contact the <a href="NACM Meetings Department">NACM Meetings Department</a> at 410-740-5560.

# **Canons of Business Credit Ethics**

The Cornerstone of the global business economy is the extension of commercial credit. As such, business credit executives, as the guardians of commercial receivables, play the vital and critical role of ensuring the flow of commercial goods and services that support world commerce.

In fulfilling their professional duties, business credit professionals pledge to conduct their duties within the constraints of law and to not maliciously injure the reputation of others. Further, business credit professionals pledge themselves to the highest professional standards and principles and to guarding and securing, in confidence, information obtained for the sole purpose of analyzing and extending commercial credit.

Credit professionals pledge to:

- · Adhere to the highest standards of integrity, trust, fairness, personal and professional behavior in all business dealings.
- Negotiate verbal or written credit agreements, contracts, assignments and/or transfers with honesty, fairness and due diligence to and for the benefit of all parties.
- Render reasonable assistance, cooperating with impartiality and without bias or prejudice, to debtors, third parties and other credit professionals.
- Exchange appropriate, historical and current factual information to support the process of independent credit decisions.
- Exercise due diligence as required to prevent unlawful or improper disclosure to third parties.
- Disclose any potential conflict in all business dealings.

Further, credit professionals acknowledge the importance of and shall promote the benefits of continued improvement of their knowledge, skills and expertise in business credit. The pursuit of knowledge will support the strategic advancement of the commercial credit function, as it leads businesses to profitability and growth.

# Submit to: 8840 Columbia 100 Parkway, Columbia, MD 21045-2158

I hereby request with the submission of this completed form and non-refundable fee that a file be established in my name by the NACM National Education Department. The information below will be used only for the tracking and maintenance of your personal, confidential record.

Mr./Ms.	First Name		Middle or Maiden Name		Last Name
Title			Business Email Address		
Company					
Business Mailing Address			City	State	Zip
Business Shipping Address			City	State	Zip
Direct Business Telephone			Main Business Telephone		
Direct Business Fax			Main Business Fax		
Home Address			City	State	Zip
Home Telephone			Home Email Address		
Birth Month/Day (MM/	DD)	The name of m	v local NACM Affiliated Associ	iation:	
I want to establish my pe	ersonal file wi	th this registration.	have attached to this form (ch	eck all that apply):	
Application Fee:	Member: \$17		er: \$275 <b>Department</b> , is attached.   American Express	☐ Diners Club	□ Discover Card
Card Number			Card Security Code		Expiration Date
Cardholder's Name			Cardholder's Signature		
Credit Card Billing Address	S				
further requirements to 7) with the knowledge the	begin the cert hat any false s	fication process. By tatement or misrepr	my signature, I agree to subscri	be to the NACM Canons course of these proceeding	ner understand that I must meet s of Business Credit Ethics (page ngs may result in the revocation
Signature of Applicant					Date
communications se	nt by or on b	ehalf of the Nationa	email address, telephone and Il Association of Credit Manag regular mail, email, telephon	gement (NACM), FCIB-	
Signature of Applica	nt				Date

Return completed form to:

# **Applicant Information**

Mr./Ms.	First Name		Middle or Maiden Name		Last Name
Title			Business Email Address		
Company					
Business Mailing Ac	ddress				
City			State/Province	Zip/Postal Code	Country
Business Shipping A	Address				
City			State/ Province	Zip/Postal Code	Country
Direct Business Tele	ephone		Main Business Telephone		
Home Address					
City			State/ Province	Zip/Postal Code	Country
Home Telephone			Personal Email Address		
Birth Month/Day	(MM/DD)	The name of my	local NACM Affiliated Associa	ation:	
I understand that		registered with the			eady registered, please attach a
should I fail to co		y not taking the exa	m within one year of my writte		ocess. I further understand that o reapply. The application fee is
Application Fee:	☐ Member: \$235	☐ Non-membe	r: \$335		
☐ A check, made	payable to NACM-N	lational Education l	Department, is attached.		
Charge to:	□ VISA	☐ MasterCard	☐ American Express	☐ F kueqxgt 'Ectf	
Card Number			Card Security Code		Expiration Date
Cardholder's Name			Cardholder's Signature		
Credit Card Billing	Address				
Please send all co	rrespondence related	to this application to	):		
☐ Home address	☐ Business addres	s			
I plan to sit for the	e CBA exam on the f	ollowing date:			
☐ June 10, 2018 -☐ July 23, 2018 (F	(Paperwork Deadling - Exam given at NAC Paperwork Deadline: 018 (Paperwork Dea	M's Credit Congress June 1)	s in Phoenix, AZ only (Paperwo	ork Deadline: April 20)	

# **Required Course Work:**

Please indicate how you completed each course by checking the applicable box and providing any additional information requested below:

Racio	Einanci	al Acco	unting
Dasic	rmanci	ai Acco	ununa

	NACM-National's online accounting course. Indicate final grade and dates of attendance.
	NACM Affiliated Association sponsored course. Indicate name of NACM affiliate and date course was completed. Attach end of course certificate or grade report.
	College course. Record the institution where the course was taken. Official transcripts must be sent by the college or university to the NACM National Education Department. Courses must be taken at degree-granting institutions only.
Fir	nancial Statement Analysis I
	NACM-National's online Credit Learning Center course.
	NACM-National's Certificate Session course taken at NACM's National Headquarters. Indicate dates of attendance.
	NACM Affiliated Association sponsored course. Indicate name of NACM affiliate and date course was completed. Attach end of course certificate or grade report.
	College course. Record the institution where the course was taken. Official transcripts must be sent by the college or university to the NACM National Education Department. Courses must be taken at degree-granting institutions only.
	Other applicable Financial Analysis I course.
Bu	siness Credit Principles
	NACM-National's online Credit Learning Center course.
	NACM National's Certificate Session course taken at NACM's National Headquarters or NACM's Credit Congress. Indicate dates of attendance.
	NACM Affiliated Association sponsored course. Indicate name of NACM affiliate and date course was completed. Attach end of course certificate or grade report.

# **Testing Location**

The exam will be given at your local affiliated association office unless special, advanced arrangements are made. If you wish to test at a location different from your affiliate office (must be approved by NACM), please provide proctor information below. Proctors must be in a supervisory role or a human resource representative from your company.

Proctor Name			
Proctor Title			
Shipping Address	(street address only)		
Email		Phone	
		ignation, you would like NACM to notification to:	fy your immediate supervisor (only one name
Mr./Ms.	Name of Supervisor	S	Supervisor's Title
Company			
Mailing Address			
City	State/Province	Zip/Postal Code	Country
Direct Phone		Email Address	
I hereby apply	for admission to the Credit Busines	ss Associate <sup>SM</sup> (CBA <sup>SM</sup> ) Designation.	
I understand th	nat I must take and pass the CBASM	exam before achieving this designation.	
agree to upholo in the course o participating in	I the NACM Canons of Business Cr of these proceedings may result in the	edit Ethics with the knowledge that any fa he revocation of this application, forfeitu gram. I further agree to conduct myself in	onal Certification brochure. By my signature, I alse statement or misrepresentation that I make are of the application fee and prohibit me from a all business dealings so as to reflect honor and
Signature of Appl	icant		Date
communi	cations sent by or on behalf of the	address, email address and telephone re National Association of Credit Manage tions, via regular mail, email or telephor	ement (NACM), FCIB-NACM, Inc.,
Signature	of Applicant		Date

Return completed form to:

NACM Education Dept., 8840 Columbia 100 Parkway, Columbia, MD 21045-2158 • Fax: 410-740-5574 • Email: education\_info@nacm.org

# **Applicant Information**

Mr./Ms.	First Name	:	Middle or Maiden Name	Last Name	
Title			Business Email Address		
Company					
Business Mailing	Address				
City			State/Province	Zip/Postal Code	Country
Business Shipping	g Address				
City			State/ Province	Zip/Postal Code	Country
Direct Business T	Telephone		Main Business Telephone		
Home Address					
City			State/ Province	Zip/Postal Code	Country
Home Telephone	:		Personal Email Address		
Birth Month/D	ay (MM/DD)	The name of my	local NACM Affiliated Associati	ion:	
I understand th	aat I must have earned	the Credit Business A	ssociate (CBA) to apply for this	designation.	
should I fail to	complete this process		nis application. This fee covers the within one year of my written the process.		
Application Fee	e:	35 • Non-membe	r: \$435		
A check, mad	de payable to NACM-	National Education	<b>Department</b> , is attached.		
Charge to:	□ VISA	☐ MasterCard	☐ American Express	☐ Discover Card	
Card Number			Card Security Code		Expiration Date
Cardholder's Nan	me		Cardholder's Signature		
Credit Card Billir	ng Address				
Please send all	correspondence relate	ed to this application to	o:		
☐ Home addres	ss 🔲 Business addr	ess			
I plan to sit for	the CBF exam on the	following date:			
☐ June 10, 2018 ☐ July 23, 2018	(Paperwork Deadline	.CM's Credit Congress	s in Phoenix, AZ only (Paperwor	rk Deadline: April 20)	

# **Testing Location**

The exam will be given at your local affiliated association office unless special, advanced arrangements are made. If you wish to test at a location different from your affiliate office (must be approved by NACM), please provide proctor information below. Proctors must be in a supervisory role or a human resource representative from your company.

Proctor Name				
Proctor Title				
Shipping Address (street address on	ly)			
Email		Phone		
	ving the CBF <sup>SM</sup> designation, ent. The NACM president sho			te supervisor (only one name
Mr./Ms.				
Name of Supervisor		Supervisor's Title		
Company				
Mailing Address				
City		State/Province	Zip/Postal Code	Country
Direct Phone		Email Address		
I hereby apply for admission before achieving this designati		v (CBF) Designation. I	understand that I must	take and pass the CBF exam
I have met all of the requirement completed copy of the NACM NACM Canons of Business C these proceedings may result in the Professional Certification I financial and business credit p	Career Roadmap showing corredit Ethics with the knowled in the revocation of this appliprogram. I further agree to co	ompletion of the require dge that any false statem ication, forfeiture of the	ed course work. By my signent or misrepresentation application fee and prob	gnature, I agree to uphold the n that I make in the course of nibit me from participating in
Signature of Applicant				Date
communications sent by	viding my mailing address, or on behalf of the Nationa Affiliated organizations, via	Al Association of Credit	Management (NACM),	
Signature of Applicant				Date
☐ Check here to opt out o	f the congratulatory listing publi	ished in Business Credit	magazine.	

Return completed form to:

NACM Education Dept., 8840 Columbia 100 Parkway, Columbia, MD 21045-2158 • Fax: 410-740-5574 • Email: education info@nacm.org

# **Applicant Information**

Mr./Ms.	First Name		Middle or Maiden Name	Last Name		
Name as should ap	pear on all correspon	dence and certificate				
Title			Business Email Address			
Company						
Business Mailing A	Address		City	State/Province	Zip/Postal Code	Country
Business Shipping	Address		City	State/Province	Zip/Postal Code	Country
Direct Business Tel	lephone		Main Business Telephone			
Home Address			City	State/Province	Zip/Postal Code	Country
Home Telephone			Home Email Address			
Birth Month/Day	y (MM/DD)	The nam	e of my local NACM Affiliate: _			
		be registered with the ate fee, to this form.)	National Education Departme	ent. (If you are n	ot already register	ed, please attach a
should I fail to co	omplete this proces		is application. This fee covers the within one year of my written the process.			
Application Fee:	☐ Member: \$3	385 ☐ Non-membe	r: \$535			
☐ A check, made	e payable to NACM	I-National Education l	Department, is attached.			
Charge to:	□ VISA	☐ MasterCard	☐ American Express	☐ Discover	Card	
Card Number			Card Security Code		Expiration	Date
Cardholder's Name	2		Cardholder's Signature			
Credit Card Billing	g Address					
Please send all co	orrespondence rela	ted to this application to	):			
☐ Home address	Business add	ress				
I plan to sit for th	ne CCE exam on th	e following date:				
☐ June 10, 2018 ☐ July 23, 2018 (	Paperwork Deadli	ACM's Credit Congress	in Phoenix, AZ only (Paperwo	ork Deadline: Ap	ril 20)	

# **Testing Location**

The exam will be given at your local affiliated association office unless special, advanced arrangements are made. If you wish to test at a location different from your affiliate office (must be approved by NACM), please provide proctor information below. Proctors must be in a supervisory role or a human resource representative from your company.

Proctor Name			
Proctor Title			
Shipping Address (street address only)			
Email	Phone		
I hereby apply for admission to the Certified Credit	t Executive (CCE°) Designation one	e of the plans defined below	w: (Choose One)
☐ Plan A: 125 documented roadmap points, 10 year	ars of experience and having earned	a four-vear college degree	s
☐ Plan B: 125 documented roadmap points and ha	_		
☐ Plan C: 125 documented roadmap points, 15 year		e or older	
□ GSCFM: Upon successful completion of the second			agement*
□ CCP Holder: Holder of the Certified Credit Prof	•		gement
☐ Check here if upon receiving the CCE* design your achievement. The NACM president shou		otify your immediate supe	ervisor (only one name please) of
Mr./Ms.			
Name of Supervisor	Supervisor's Title		
Company			
Mailing Address			
City	State/Province	Zip/Postal Code	Country
Direct Phone	Email Address		
I understand that I must take and pass the CCE® exact that I will need to recertify every three years until at I have met all of the requirements for this designation copy of the NACM Career Roadmap. By my signatural false statement or misrepresentation that I make in the application fee and prohibit me from participat dealings so as to reflect honor and merit upon the false.	age 60 or until age 55 and formally ron as outlined in the NACM Professure, I agree to uphold the NACM Can the course of these proceedings ming in the Professional Certification	etired. sional Certification brochu anons of Business Credit En ay result in the revocation n Program. I further agree	re and have attached a completed thics with the knowledge that any of this application, forfeiture of
Signature of Applicant			Date
I understand that by providing my mailing communications sent by or on behalf of the and its subsidiaries and Affiliated organization	ne National Association of Credi	t Management (NACM)	
Signature of Applicant			Date
☐ Check here to opt out of the congratulatory	listing published in Business Credit	magazine.	

To submit this Roadmap:

- 1. You must be registered with the NACM-National Education Department.
- 2. Attach the appropriate designation application and fee to this Roadmap.

Please read all instructions carefully before completing this form. Please enter your self-score for each item in the box. Points may be earned in any of the three sections, with no minimum or maximum needed in any one section. Please be sure to sign the Roadmap once completed. It must be signed to be evaluated. Make a copy of your completed Roadmap for your personal records.

Mr. or Ms.	First Name:	Middle or Maiden:	Last Name:	
Birth Mon	th/Day (MM/DD):			
Check the	designation for which you a	re applying:		
□ CBF <sup>SM</sup>	75 Documented Roadmap	Points, having earned the CBA <sup>SM</sup> and	completed the two course requirements	
□ CCE®	☐ Plan A: 125 Document	ed Roadmap Points, 10 Years Experier	nce and having earned a four-year college degree	
	☐ Plan B: 125 Document	ed Roadmap Points and having earned	the CBA <sup>SM</sup> and CBF <sup>SM</sup>	
	☐ Plan C: 125 Document	ed Roadmap Points, 15 years experien	ce and 57 years of age or older	
Section	ı I – Education			
points	Graduate Cou Record courses tak be granted even if a		urs / 30 points max) courses taken at degree granting institutions only. Point transcripts must be sent by the university or college to	
Institution		Degree/Major	Credit(s)	Date
points	NACM In-Hous	I Programs (60 points max) e Certificate Sessions	Graduate School of Credit & Financial     (COOD) (8)	
	<ul><li>(10 points each</li><li>Legal Workshop</li><li>(3.5 points each</li></ul>	s	Management* (GSCFM*) (30 points for completing the full progra 10 points per year attended if you did r complete the program)	
Program		Location	Year Comple	ted

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C.	CBF Required Courses (1	point per course / 2 points r	max)	
points	Record Business Law and Credit Law	courses taken through NACM-Na	tional, through an NACM loc	al affiliate or
	through a college or university. Officia	l college transcripts must be recei	ved for verification purposes.	
Course Name	Sponsor/Loca	tion Grad	le	Date
Course runne	oponisor, Boca	.1011		Dute
D.	Self-Study Courses (1 point	per course / 20 points max		
points	Self-study courses are taken at your ov			
	associations or organizations. Attach a completion of each course.	copy of your course certificate(s)	as documentation of your suc	ccessful
	completion of each course.			
Course Name	Sponsor/Location	Total Hours/CEUs Earned	d Grade	Date
E.	Continuing Education at C	onferences Seminare s	and Meetings	
points	(1 hour = 0.1 point / 40 points r	-	and weetings	
	This includes continuing education re		ionally sponsored educational	gatherings, as
	well as employee-sponsored training.			
	and your attendance. For every hour of			
	earn fractions of points. Please attach			
	meeting notice for each entry. Use the	Supplemental Information section	n on the last page if more spac	e is needed.
Event Name	Event Sponsor	Location	Date	CEU
	•			

points	F.	Completion of NACM CAP Program (10 points) Applicable only if all required CBA courses are completed through your local NACM Affiliated Association.				
points	G.	Completion of NACM ACAP Program ( Applicable only if all required CBF courses are continuously your local NACM Affiliated Association.	• •			
	H.	Achievement of the of the NACM/FCIB	Designations:			
		points  CBA <sup>SM</sup> designation (8 points)  List date earned:				
		points  CBF <sup>SM</sup> designation (5 points)  List date earned:				
		points  CCRA <sup>SM</sup> designation (3 points)  List date earned:	No additional points will be awarded for the CCRA designation to those who achieved the CBF <sup>SM</sup> designation prior to 2013.			
		points  CICP <sup>SM</sup> designation (5 points)  List date earned:				
points	Sec	etion I Subtotal				
Section	ı II –	Work Experience and Special Interest	s			
points	A.		l management related full-time work experience. Because a e than 20 years experience in the field, list your most currer			
Employer		City/State	Position/Title Da	tes		
		vears experience in credit management.				

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points B.	Service as a Mentor (5 points for each mentee / 5 points for each award / 30 points max)  If you have served as a mentor, please list the name(s) of the people you have mentored. Mentoring can include training or coaching new employees. Please attach a typed 250-word or less statement describing how you served as the mentor to each person listed below. If the individual you have listed as a mentee achieves either the CCRA, CBA, CBF or CCE designation, you may claim 5 points for each award.						
Mentee's Name	Mentee's Company	Mentee's Telephone Number	Mentee's Certificat	ion Date			
points C.	(5 points for each course / 15 po If you have taught (full or part-time) at a	a degree-granting institution or are an instr section. Please attach copies of the course b	uctor for an NIC, CAP				
College/University	y Location	Title of Course Taught	Course Hours	Year			
D. points	If you have served as a panelist or speak for every two hours of speaking. Please	or each 2 hours of speaking / 15 po er at a conference, seminar or meeting, you list different speaking engagements separate e, meeting notice or a letter from the event s	may award yourself one ely. Please attach docum				
Program Sponsor	Session Name	Session Length	Location	Date			
points E.		te or business, be published and must be at least terms. Business Credit magazine or the C					
Publication Name		Title of Article		Date			

points	F.	Special Consideration (5 points max) Please describe special career accomplishments for conside procedure, policy or accomplishment for which you have be be related to an improvement in the business credit and finated for special consideration on a separate sheet and attach it to determined by the NACM-National Education Department	een personally responsible. The accomplishment in ancial management field. If necessary, describe the this form. Qualification and final point value wil	must ie item
points	G.	Volunteer and Community Service (1 point List any religious, civic, fraternal or charity work you have p		
points	Sec	ction II Subtotal		
Participati	on poi	- National, Local and Regional Participations include national, regional NACM Affiliate activities and local or CFDD representative for verification.		sent to the
points	<b>A</b> .	Volunteer National and Local Executive S Volunteer executive service includes your service to national List service within the past five years.  • Service as a National Committee or Work Group Member • Service as a National Committee or Work Group Chair • Service as a Member of a National Task Force • Service as a National Task Force Chair • Service as a Member of a National Board of Directors • Service as a Director of a National Board of Directors • Service as an Officer of a National Board of Directors • Service as the Chair of a National Board of Directors • Service on a local Committee or Work Group • Service as a local Committee or Work Group Chair • Service on a local Board of Directors • Service as an Officer of a Board • Services as a local Chairman or CEO of a Board	al or local committees, task forces or board of dire	ectors.
Sponsor		Board/Committee/Group Name Posi	tion Term Served	Points

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points	В.	Attendance at Nationally, Regionally or Locally Sponsored Educational Events (75 max)  List events attended within the past 5 years. If necessary, list additional events on a separate sheet and attach.  • Participation in National Events (5 points each)  • Participation in Regional or Local Events (3 points each)				
Sponsor		Event Name	Location	Date		
points	C.	Participation in Audio Teleconferences o List locally sponsored audio teleconferences or web semin registered participant to receive points. Your name will be	ars in which you have participated. You mu	st be the		
Sponsor		Event Name	Speaker Name	Date		
points	D.	<ul> <li>Industry Credit Groups</li> <li>Points are awarded for your participation in, and service t meetings attended and service to industry credit group coentries on a separate sheet and attach to this form.</li> <li>Participation in Industry Credit Groups</li> <li>Service as a local, regional or national credit group committee member</li> <li>Service as a local, regional or national credit group committee chair</li> </ul>		ry, list additional max) s max)		
points	E.	Honors, Awards and Achievements (1 po List any national, local or regional awards received or pres and awards must be related to the field of business credit a Credit Executive of the Year and Employee of the Month of letter stating your achievement from the award sponsor.	ented personally to you during your career. nd financial management. Examples are Na	ntional or Local		
Award Spo	onsor	Name of Awar	d	Date Received		

points F.	Contributions to Business Credit Magazine (1 point per article)  List Business Credit articles that you have contributed to in the last five years. Attach a copy of the article(s) to this form.
Article Title	Publication Date
points G.	Participation in National Surveys (.1 point per each survey instance / 10 points max) List any nationally sponsored surveys in which you participated in the last five years (e.g., Credit Managers' Index, Business Credit Compensation Study, NACM Monthly Survey, etc).
Survey Name	Number of Instances
points H.	Corporate Accounts Receivable Data Sharing/Contribution (1 point per year / 5 points max) If your company contributes its Accounts Receivable Data to an NACM Affiliate credit reporting database, your company is contributing to the welfare of the business community. One participation point per year for full file contribution.
Name of NACA	A Affiliate receiving your data contribution:  Dates of Contribution
Se	ction III Subtotal
Section IV	- Roadmap Summary
	Section I – Education: points
Secti	on II – Work Experience and Special Interest: points
Section III	- National, Local and Regional Participation: points
	TOTAL ROADMAP POINTS: points

I hereby submit this Career Roadmap for evaluation and verification by the NACM-National Education Department. I fully understand that the Department will verify the claims made for points herein. I understand that any false statement or misrepresentation that I make in the course of these proceedings may result in the revocation of this application and prohibit me from participating in the professional certification program.

Signature Date

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Supplemental Information

Mr./Ms.					
First Name			Middle or Maiden Name	Last Name	
Birth Month and D	ay (MM/DD)		Company		
Business Telephone	;		Business Fax		
Business Email Add	dress		Home Telephone		
Local Affiliate Offic	re				
it along with the must be paid pri to pass the exam	accompanying non ior to attempting the and that after this	refundable fee by the e exam. I further und ime I will have to re	ated below. I have completed to be paperwork deadline for the derstand that I have up to the apply. The exam will be given the office to confirm my status	specified exam date. I un ree years from the date of at my local Affiliate office	nderstand that all exam fees of my written confirmation ce, unless special advanced
prior to my origi		ite. I understand that	the NACM-National Educati if I do not reschedule my exar		
Exam Date:					
☐ March 5, 2018	(Paperwork Deadlir	e: January 26)			
☐ June 10, 2018	– Exam given at NA	CM's Credit Congress	in Phoenix, AZ only (Paperwo	rk Deadline: April 20)	
□ July 23, 2018 (	Paperwork Deadline	: June 1)			
☐ November 5, 2	2018 (Paperwork Dea	dline: September 14)			
Exam to be to (Choose one)	aken: □ CBA <sup>SM</sup> (\$99)	□ CBF <sup>SM</sup> (\$99)	□ CCE* (\$125)		
☐ A check, mad	e payable to <b>NACM</b>	-National Education	n Department, is attached.		
Charge to:	□ VISA	☐ MasterCard	☐ American Express	☐ Diners Club	☐ Discover Card
Card Number			Card Security Code	I	Expiration Date
Cardholder's Name			Cardholder's Signature		
Credit Card Billing	Address				
☐ Check here to	opt out of the cong	ratulatory listing pub	olished in <i>Business Credit</i> mag	azine.	
Return completed	form to:				

NACM Education Dept., 8840 Columbia 100 Parkway, Columbia, MD 21045-2158 • Fax: 410-740-5574 • Email: education\_info@nacm.org

# **Online Self-Study Courses**

# **Credit Learning Center Self-Paced Courses**

# **Business Credit Principles**

The Business Credit Priciples course is presented online in NACM's Credit Learning Center as a collection of 29 individual 50-minute audio/visual presentations given by 13 different carefully selected, expert instructors. The course material corresponds to the NACM text, *Principles of Business Credit, Eighth Edition*. (A complimentary copy of the text is included with the purchase of the course.) Upon successful completion of this online, independent study course, you should understand the role of credit in financial management, the components of effective credit department systems and procedures, specific government regulations that pertain to business credit, credit policy procedures, selling terms, negotiable instruments, the Uniform Commercial Code, credit investigations, financing and insurance, business credit fraud, factors associated with credit limits, out-of-court settlements and bankruptcy.

\*This course satisfies the CBA<sup>SM</sup> Business Credit Principles course requirement.

# **Financial Statement Analysis I**

The Financial Statement Analysis I course is available in NACM's Credit Learning Center as 6 individual 50-minute audio/visual presentations presented by Professor Emeritus Frederick Scherr. Students read the accompanying text, *Understanding Financial Statements*, *NACM Custom Edition* which is included with the purchase of the course.

This is an introductory course in financial (accounting) statements and their analysis. It reviews the basic financial statements, quality issues in using these statements, and the analysis of these statements for the purposes of making credit decisions.

The course includes analysis of financial statements issued by companies using simple ratio analysis techniques and analysis of the statement of cash flows. The course presents the content and purpose of financial statements and analytical techniques used to evaluate the operating efficiency, profitability and financial risk of a firm.

\*This course satisfies the CBA  $^{\rm SM}$  and CCRA  $^{\rm SM}$  Financial Statement Analysis I course requirement.

# **Online Facilitator-Guided Self-Study Courses**

The NACM-National Education Department offers three facilitator-guided, self-study courses online: Basic Financial Accounting, Business Law and Credit Law. These courses are presented in three sessions throughout the year, typically beginning in January, May and September. Upon successfully completing these 10 to 15-week courses with scores of 70 percent or higher, students receive certificates of achievement and earn course equivalency toward CBA<sup>SM</sup>, CCRA<sup>SM</sup> and CBF<sup>SM</sup> designation requirements.

### **Online Accounting**

This course presents an introduction to basic financial accounting. Students begin at square one, learning the foundation of accounting principles. As the language of business, accounting is essential to business professionals.

\*This course satisfies the CBA<sup>SM</sup> and CCRA<sup>SM</sup> Basic Financial Accounting course requirement.

## **Business Law**

With the legal environment of business constantly changing, it is imperative to have a solid understanding of the laws that affect business and credit. This course is designed to introduce students to the basics of law, the legalities of contracts, and the emerging importance placed upon laws affecting cyber crimes.

\*This course satisfies the CBF<sup>SM</sup> Business Law course requirement.

### **Credit Law**

A continuation of the Business Law course, Credit Law looks more closely at negotiable instruments, debtor-creditor relationships, antitrust laws and bankruptcy issues.

\*This course satisfies the CBF<sup>SM</sup> Credit Law course requirement.

For more information or to access a registration form, please visit NACM-National's website at www.nacm.org and select "Education" or call 410-740-5560.



Accounting, 26th Edition Warren, Reeve, and Duchac Textbook

**Price** 

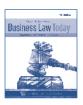
\*CBASM, CCRASM



**Working Papers** 

**Price** 

\*CBASM, CCRASM



Business Law Today, 11th Edition Miller and Jentz Textbook <u>Price</u>

\*CBF<sup>SM</sup>



Credit Management: Principles and Practices, 4th Edition Dr. Charles L. Gahala, CCE **Price** 

\*CBASM, CCE®



Principles of Business Credit, 8th Edition Textbook <u>Price</u> \*CBA<sup>SM</sup>



**Understanding Financial Statements**, **Custom Edition** 

Lyn Fraser and Aileen Ormiston Textbook

**Price** 

\*CCRASM, CBASM and CCE®



Pricing and title availability on all textbooks are subject to change without prior notice. Please check our website, www.nacm.org, or call 410-740-5560 for current pricing information, return policy or general questions.



Manual of Credit and Commercial Laws, 2017/2018 Editions, Four Volume Set

**Price** 

\*CBFSM, CCE®



Manual of Credit and Commercial Laws, Volume I, 2017 Update

**Price** 

\*CBFSM, CCE®



Manual of Credit and Commercial Laws, Volume II, 2017 Update

**Price** 

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Manual of Credit and Commercial Laws, Volume III, 2018 Update

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Manual of Credit and Commercial Laws, Volume IV, 2017 Update

Price

\*CBFSM, CCE®

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Fax: 410-740-5574

Email: Book store@nacm.org

Web: www.nacm.org



# Professional Certification Program Test Dates

# Exam Date

Monday, March 6, 2017

Sunday, June 11, 2017 Credit Congress, Dallas, TX

Monday, July 24, 2017

Monday, November 6, 2017

Monday, March 5, 2018

Sunday, June 10, 2018 Credit Congress, Phoenix, AZ

Monday, July 23, 2018

Monday, November 5, 2018

# Paperwork Deadline

January 9, 2017

April 17, 2017

May 29, 2017

September 11, 2017

January 26, 2018

April 20, 2018

June 1, 2018

September 14, 2018

National Association of Credit Management Professional Certification Program 8840 Columbia 100 Parkway Columbia, MD 21045-2158

Phone: 410-740-5560 • Fax: 410-740-5574

Email: Education\_info@nacm.org

Web: www.nacm.org